

## Registration Process

- Step I** Send a SMS <MBSREG> <Mobile Make> <Mobile Model> to 567676 (e.g.MBSREG Nokia 6600). If your mobile model is java enabled, you will get a User ID, default MPIN and a link by SMS which can be used to download the application if you have GPRS connectivity. The free GPRS connection offered by various mobile service providers can also be used. If your mobile is not java enabled, you will not be able to use the present mobile banking services. The Bank will be offering the service to you shortly over USSD.
- Step II** If GPRS connectivity is not available, please do the following. Download the application on your PC by going to the website. After downloading transfer application to your mobile using the data cable that was received along with the phone. If the phone and the PC have Blue Tooth facility you can transfer the application from the PC to the handset via the Blue Tooth. If these are not feasible you may use get assistance from the branch for installing the application on your handset. After installation of the application, please login using the User ID received in the SMS. The User ID is case sensitive and has to be entered as received over SMS. After opening the mobile banking application, you will be prompted to change the MPIN. If not prompted, please select "Settings" from Main Menu and choose "Change MPIN". The default MPIN has to be entered in the "old MPIN" and a new MPIN of your choice in the "new MPIN" which has to be confirmed by entering the new MPIN once again in "Confirm new MPIN". Send the request. You will receive the confirmation of change in MPIN over SMS.
- Step III** After the receipt of the confirmation of change of MPIN, please choose a Secret Question and enter the answer. For this purpose, please select "Settings" from Main Menu and choose "Validate Account" and select one secret question from the drop down menu provided and enter the answer. Please remember this secret question and the answer since this will be used to validate you in case you forget your MPIN or want to deregister from the mobile banking services. The two steps mentioned above viz., change of MPIN and choosing the secret question are mandatory without which the account will not be activated and the other facilities cannot be used.
- Step IV** After completing the above process, activate your account over nearest State Bank Group ATM. At the ATM, after swiping the Debit Card, please choose the option 'Services' and then select 'Mobile Banking'. Under Mobile Banking, choose the option to 'Register', enter your mobile number and re-enter the number to confirm registration.

After the above processes are completed, your account will be activated. You will be advised of the fact by SMS. You can then use all the services offered under the Mobile Banking Service.

## Download the Mobile Banking Application

- Step I** Choose your mobile make from the drop down menu.
- Step II** Choose your mobile model number from the list displayed.
- Step III** You will get two options – Download application to PC or Download application to mobile. If you are using data cable, choose the second option. Else, download the application to your PC and transfer the application to your handset using Bluetooth.